

Pitminster Parish Council

Contingency / Emergency Policy

FEBRUARY 2024

This Policy Document has been sanctioned and produced by the Pitminster Parish Council.

1 Aim of Policy Document

The aim of this Policy Document is to attempt to pull together in one place the **informal** local arrangements that exist within our community, which are called upon during extreme weather conditions and/or emergency incidents.

The Policy also sets out to identify other local needs that can arise during these events and identify any local volunteers and resources which may be called upon to meet those needs if required.

For example:

- Information and advice about issues in our parish.
- Clearance of roads in heavy snow.
- Transportation.
- Vulnerable People - Neighbourhood check.

All the help and support suggested in this Policy document by volunteers is done so on a **voluntary basis** only and by the goodwill of people within our community. There is no legal or moral obligation for those who have volunteered their support and/or resource within this Policy to respond when called upon.

However, by agreeing to be named on this document they have given permission to be contacted in the event of an incident or emergency, and have indicated that they will help out where and when possible and if they are fit and available at the relevant time.

Parishioners should be aware that those who have offered their help and who are named in this policy are not covered by any special insurance arrangements and do not accept any legal liability for their actions to the extent such liability can be avoided.

2 Initial Contact

2a. Parish Councillors Contacts

Following are the names and contact numbers of your local Parish Councillors; if during an event you need any help, guidance or support, please contact your Parish Councillors who will direct you if possible.
In addition contact Village Agent.

Name	Home No.
Carolynne Burnett	01823 421758
Giles Chapman	01823 421199
Peter Cordier	07881 208385
Jacqui Garland	01823 421088
Roger Neale	01823 421260
Christian Riesner	07999 335213
Mike Threlfall	01823 421614
Adrian Whatmore	01823 421751

4. Volunteers/Resources

Resource	Volunteer Name	Location	Contact No.
Tractor Snow Clearance	Brian Lental	Corfe	01823 421681
			07860401407
Tractors and Equipment			
Vulnerable Neighbour Links	Cathy Crosby	Pitminster	01823 421313
	Roz Meikle	Blagdon Hill	01823 421532

5. Standing Services and Useful Contact Numbers

Organisation	Emergency Number	Non-Emergency
POLICE	999	101
FIRE AND RESCUE	999	01823 364500
AMBULANCE	999	
COASTGUARD	999	

UTILITY COMPANIES			
Function	Provider	Telephone	24 Hr Emergency No
Gas	Various		0800 111 999
Electricity	Western Power Distribution	0845 601 2989	0800 365 900
	Scottish & Southern Energy	0845 7444 555	0845 770 80 90
Water	Bristol Water	0845 702 3797	0800 801 011
	South West Water	0800 169 1144	0800 169 1144
	Wessex Water	0845 600 3 600	0845 600 4 600
Telephone	British Telecom	0800 800 150	0800 800 151
Other			

USEFUL NUMBERS		Websites
Environment Agency	0800 80 70 60	www.environment-agency.gov.uk
Environment Agency Flood Line	0845 988 1188	
Met Office	0870 900 0100	www.metoffice.gov.uk
Tornado Warnings		www.torro.org.uk
BBC Weather Warnings		www.bbc.co.uk/weather/ukweather/warnings.shtml
NHS Direct	111	www.nhsdirect.nhs.uk
Crimestoppers	0800 555 111	www.crimestoppers-uk.org
Victim Support	0845 30 30 900	www.victimsupport.org.uk
CRUSE Bereavement	0844 477 9400	www.cruse.org.uk
	Somerset 01458 898211	
SAMARITANS	08457 90 90 90	www.samaritans.org
Somerset County Council	0845 345 9166	www.somerset.gov.uk
Mendip District Council	01749 648999	www.mendip.gov.uk
Sedgemoor District Council	0845 408 2540	www.sedgemoor.gov.uk
South Somerset District Council	01935 462462	www.southsomerset.gov.uk
Taunton Deane Borough Council	01823 356356	www.tauntondeane.gov.uk
West Somerset Council	01643 703704	www.westsomersetonline.gov.uk
* Civil Contingencies	Somerset 0845 345 9188	civilcontingencies@somerset.gov.uk
	TDBC	

	01823 356356	
Public Transport	0845 345 9155	transport@somerset.gov.uk

LOCAL USEFUL NUMBERS HEALTH			
Function	Name	Address	Telephone
Hospital	Musgrove Park Hospital	Musgrove Park, Parkfield Drive, Taunton, Somerset, TA1 5DA	01823 333444
	Chard Community Hospital	Crewkerne Road, Chard, Somerset, TA20 1NF	01460 238220
	Bridgwater Hospital	Salmon Parade, Bridgwater, Somerset, TA6 5AH	01278 451501
Doctors	College Way Surgery	Comeytrowe Centre, Taunton Somerset, TA1 4TY	01823 259333
	Warwick House Medical Centre	Upper Holway Road, Taunton Somerset, TA1 2QA	01823 282147
	St James Medical Centre	Coal Orchard, Taunton Somerset, TA1 1JP	01823 285400
	The Blackbrook Surgery	Lisieux Way, Taunton Somerset, TA1 2LB	01823 259444
	Victoria Gate Surgery	East Reach, Taunton Somerset, TA1 3EX	01823 275656
	French Weir Health Centre	French Weir Avenue, Taunton Somerset, TA1 1NW	01823 331381
	Crown Medical Centre	Crown Industrial Estate Venture Way, Taunton Somerset, TA2 8QY	01823 282151
	Churchinford	Fairfield Green, Churchinford Somerset, TA3 7RR	01823 681700
	Hemyock	The Surgery, Station Road Hemyock, Devon, EX15 3SF	01823 680206
Dentists	Orthoworld	23 The Crescent, Taunton Somerset, TA1 4EB	01823270953
	ADP The Crescent Dental Practice	4 The Crescent, Taunton Somerset, TA1 4EA	01823 321021
	Parkfield Dental Surgery	13 Parkfield Road, Taunton Somerset, TA1 4RL	01823 284843
	Canon Street Dental Centre - IDH	4 Canon Street, Taunton Somerset, TA1 1SN	01823332798
	Taunton Dental Access Centre	Parkgate House, East Reach Taunton, TA1 3ES	01823 346116
	Rodericks Ltd: Blackbrook Dental Practice	Lisieux Way, Taunton Somerset, TA1 2LB	01823 324400
	Bridge Street Dental Centre	63 Staplegrove Road, Taunton Somerset, TA1 1DG	01823 333167
	Yarde House Dental Practice	1 Staplegrove Road, Taunton Somerset, TA1 1DB	01823 333253
	ADP, Taunton CDC	Kilkenny House, Cheddon Road Taunton, Somerset, TA2 7PH	01823 333535
	Wellington Dental Practice	47 High Street, Wellington Somerset, TA21 8QY	01823 661555
	ADP High Street Dental Practice	63 High Street, Wellington Somerset, TA21 8QY	01823 662083

Chemists	The Co-Operative Pharmacy	2 The Comeytrove Centre, Pitts Close, Galmington, Taunton, TA1 4TN	01823 256056
	Boots	Upper Holway Road, Taunton, Somerset, TA1 2QA	01823 284529
	Musgrove Park Hospital		
	Boots	64-65 High Street, Taunton, TA1 3PT	01823 276061
	Boots	St. James Medical Centre, St James Street, Coal Orchard, Taunton, Somerset, TA1 1JP	01823251683
	Lloyds Pharmacy	Blackbrook Medical Centre, Lisieux Way, Taunton, TA1 2LB	01823 324280
	Boots	French Weir Health Centre, French Weir Avenue, Taunton, TA1 1NW	01823 284009
	Morrisons Pharmacy	Dellars Wharf, Priory Bridge Road, Taunton, TA1 1DX	01823 351914
	Asda Pharmacy	Asda Superstore, Creechbarrow Road, Taunton, TA1 2AN	01823 448010
Veterinary	Kingfisher Veterinary Practice	South Road Veterinary Centre Mountfields Road, TAUNTON Somerset, TA1 3BQ	01823 327272
	Deane Veterinary Centre	Wellington New Road, TAUNTON Somerset, TA1 5LU	01823 333722
	Tone Veterinary Centre	Lisieux Way, TAUNTON Somerset, TA1 2PD	01823 333909
St John Ambulance		The Priory, Canon Street, Taunton TA1 1SW	0844 770 4800
1st Aid Trained			